



Complaints Procedures

At A1Motorcycle Training School Ltd we pride ourselves on our level of service. However, should someone have any concerns or believe we have not met your expectations then this should be submitted in writing to:

Richard Scott

A1 Motorcycle Training School LTD
Metrocentre East Business Park
Waterside Drive
Gateshead
Tyne & Wear
NE119HU

Email: info@a1motorcycle.co.uk

All concerns must be sent in writing via mail or email and contain specific details of your complaint including where appropriate, dates of training, course title, training venue and instructors name. Complete A1 Motorcycle Training School Ltd will deal with all complaint in a timely fashion and hope to resolve any issues within 7 working days from receipt of

Richard Scott
Director
A1 Motorcycle Training School

Head Office
A1 Motorcycle Training School LTD
Metrocentre East Business Park
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Gateshead
NE11 9HU